

Annual Review 2000/2001

Dhek Bhal

Acknowledgements

We could not offer these important services to the South Asian community in Bristol if it were not for the following organisations who have generously provided funding and support to Dhek Bhal over the past year:

Bristol City Council Social Services, Bristol City Council Leisure Services, South Gloucestershire Social Services, Bristol Community Education Service, Bristol City Council Neighbourhood and Housing Services, The Community Fund, Bristol Holiday Playschemes, BBC Children in Need Appeal, Fast Track Trust Ltd, Greater Bristol Foundation, Avon and Somerset Constabulary, Health Promotion Service Avon, Inner City Community Safety Unit New Opportunities Fund, North Bristol NHS Trust, Wessex Water, Bristol Water.

Special Thanks also go to Sarah Cooke, Fay Scott, Ikram Haq, Paul Simpson and Jo Cownie* for all their hard work and support this year. Also our volunteer drivers who are so crucial to all our services.

Dhek Bhal could not survive without the generous support of a whole range of individuals and organisations. Thank you for your support!

If you would like to make a donation to the work of Dhek Bhal, please contact:

Zehra Haq
Project Coordinator
Dhek Bhal
Barton Hill Settlement
43 Ducie Road
Barton Hill
BS5 0AX

Tel: 0117 955 6971
Fax: 0117 955 6971

Registered charity No. 1070015.
And a company limited by guarantee No. 342146.



Designed by: Becky Sheppard bshep67@aol.com

Produced by: Sandra Tuck sandratuck@breathemail.net

Photos: Thanks to Carrie Hitchcock, Sandra Tuck, Becky Sheppard, Pippa Mercer
All quotes have been rendered in standard English dialect.



Dhek Bhal

What we do

We aim to promote the health and social well being of south Asian people in Bristol and South Gloucestershire through a range of services which build on the strength of our cultural diversity.

Our services include

- Sitting Service
- Day Centre Project
- Outreach Work
- Youth Project
- Mums Project
- Playscheme
- Carers Project
- Advice and Information



We also provide cultural awareness training, social and community work placements for University students, a creche and escorted transport.

Dhek Bhal is committed to Quality

Through the development and training of its own staff, volunteers and service users.

User Empowerment

Involving service users in all aspects of the planning, decision making, management, development and evaluation of Dhek Bhal services.

Flexibility and Choice

Putting service users first. Developing services to fit people's needs rather than fitting people into our services.

Cultural Sensitivity

Providing services that acknowledge, respect and respond to the diverse cultural and religious needs of the communities we serve.



"Dhek Bhal is like an extended family.
We literally care for people
from the cradle to the grave."

Zehra Haq Coordinator



Quality • User Empowerment

🌙🕉️🕊️🕎🛕 JANUARY 2002 🌙🕉️🕊️🕎🛕

MON	TUES	WED	THURS	FRI	SAT	SUN
	NAMING OF JESUS NEW YEARS DAY					EPIPHANY
	1	2	3	4	5	6
						MAKAR SANKRANT (LOHRI) (13 - 14)
7	8	9	10	11	12	13
		SHINBAN MEMORIAL DAY		WEEK OF PRAYER FOR UNITY 18-25		
14	15	16	17	18	19	20
21	22	23	24	25	26	27
HONEN MEMORIAL DAY						
28	29	30	31			
						BIRTHDAY OF GURU GOBIND SINGH

Review of the Year

The year was a busy one with much time and energy devoted to unlocking further funds for the services we provide. In our Annual Review this year we celebrate Dhek Bhal's achievements and consider the challenges ahead.

Highlights of the Year

- Additional funding for the Sitting Service and Daycare Project enabling us to extend both services.
- New funding from the Community Fund for a new Carers Project launched in September 2000.
- Our first Carers holiday taking 35 people to the Isle of White for 5 days. This year holidays were organised to Newquay and Blackpool.
- New Opportunities Fund support for the playscheme enabling us to provide more places to children from the inner city.
- New partnerships were established with Life long Learning Education, Soundwell and City of Bristol Colleges to deliver learner friendly training to our users.
- A series of joint events and activities arranged with various partner organisations including a successful "Health and Relaxation Day" for Carers.
- Part funding was raised in November 2001 towards purchasing our own minibus.
- In 2001 the youth project produced a documentary film and launched their own website.

Future Challenges

The challenge remains for us to continue to sustain and develop all our services to those in greatest need. This will include securing funding for a new volunteer support worker and a part-time youth worker to develop further work with girls and young women. Despite taking on a number of new people in the year, we need long-term funding commitments to retain our skilled and experienced staff. Our long-standing accommodation problem remains unresolved and we will continue to seek suitable premises for our projects.

Dhek Bhal continues to be a key provider in the mixed economy of care for services to South Asian people in Bristol and South Gloucestershire, striving to achieve a better quality of life in our community. We would like to thank all our staff, volunteers, management committee, partners, friends and funders for helping us to achieve so much.



Faiza Malik Chair
Zehra Haq Group Co-ordinator



Quality • User Empowerment

🌙🕉️🔱🌀**FEBRUARY**🌀🔱🕉️🌙
2002

MON	TUES	WED	THURS	FRI	SAT	SUN
					CANDLEMAS	
4	5	6	7	8	9	10
	SHROVE TUESDAY	ASH WEDNESDAY FIRST DAY OF LENT				VASANT PANCHAMI/ SARASWATI PUJA
11	12	13	14	15	16	17
				EID-UL-ADHA (22 - 25)		
18	19	20	21	22	23	24
25	26	27	28			

Bristol and South Gloucestershire

"We want to break down barriers. These few hours each week are very precious and it is very important that the sitters share an understanding of the clients language, culture and religion".

"The carer gets a break and so does the client. Even the other members of the family have commented on the great relief this service brings. There is less pressure on the whole family."



	1999/2000	2000/2001	2001/2002 (projected)
No of Sitting Hours	3,265	5,873	8,500

MON	TUES	WED	THURS	FRI	SAT	SUN
				ST DAVID'S DAY THE WOMEN'S WORLD DAY OF PRAYER		
				1	2	3
						MOTHERING SUNDAY
4	5	6	7	8	9	10
MAHASHIVRATRI				AL-HURA	BIRTHDAY OF SRI RAMAKRISHNA	PASSION SUNDAY ST PATRICK'S DAY
11	12	13	14	15	16	17
						ASH-HURA PALM SUNDAY FIRST DAY OF HOLY WEEK (24 - 31)
18	19	20	21	22	23	24
BLESSED VIRGIN DAY			HOLI MAUNDY THURSDAY	GOOD FRIDAY	HOLY SATURDAY	EASTER DAY
25	26	27	28	29	30	31
						PARINIRVANA

સાંસ્કૃતિક અને શૈક્ષણિક ક્ષેત્રોમાં સુધારાની જરૂર છે.

Flexibility • Choice • Cultural Sensitivity

Volunteers provide practical help to the housebound elderly and carers, including shopping, preparing food, reading and accompanying people to hospital appointments.

They also offer emotional support and friendship.

Volunteers provide practical help to the housebound elderly and carers, including shopping, preparing food, reading and accompanying people to hospital appointments.

They also offer emotional support and friendship.

Volunteers provide practical help to the housebound elderly and carers, including shopping, preparing food, reading and accompanying people to hospital appointments.

They also offer emotional support and friendship.



The outreach work that volunteers carry out compliments the other services that Dhek Bhal can offer. Its strength lies in its flexibility, vital when trying to ensure that vulnerable individuals get what they need.



၁၅
၁၆
၁၇
၁၈
၁၉
၂၀
၂၁
၂၂
၂၃
၂၄
၂၅
၂၆
၂၇
၂၈
၂၉
၃၀
၃၁
၃၂
၃၃
၃၄
၃၅
၃၆
၃၇
၃၈
၃၉
၄၀
၄၁
၄၂
၄၃
၄၄
၄၅
၄၆
၄၇
၄၈
၄၉
၅၀
၅၁
၅၂
၅၃
၅၄
၅၅
၅၆
၅၇
၅၈
၅၉
၆၀
၆၁
၆၂
၆၃
၆၄
၆၅
၆၆
၆၇
၆၈
၆၉
၇၀
၇၁
၇၂
၇၃
၇၄
၇၅
၇၆
၇၇
၇၈
၇၉
၈၀
၈၁
၈၂
၈၃
၈၄
၈၅
၈၆
၈၇
၈၈
၈၉
၉၀
၉၁
၉၂
၉၃
၉၄
၉၅
၉၆
၉၇
၉၈
၉၉
၁၀၀

MON	TUES	WED	THURS	FRI	SAT	SUN
		1	2	3	4	5
MAY DAY			ASCENSION DAY			
6	7	8	9	10	11	12
		VAISAKHA PUJAWESAK				PENTECOST
13	14	15	16	17	18	19
					THE PROPHET MUHAMMAD'S BIRTHDAY	
20	21	22	23	24	25	26
SPRING BANK HOLIDAY						
27	28	29	30	31		
			.			

[illegible]

Flexibility • Choice • Cultural Sensitivity

The project is organised so that the special needs of young Asian women can be taken into account. Many parents know Dhek Bhal and this, as well as organised transport, means they are happier for their daughters to join the project. The group organises a range of leisure, educational and sports activities, badminton, sewing, cooking, health and beauty. Discussions around health issues and relationships are encouraged, helping girls to gain confidence and make the sometimes difficult transition from adolescence to adulthood.



www.dhekbhal.250x.com

JUNE 2002

MARTYRDOM OF
GIBRIARIAN

Mums Project

This service is vital for south Asian mothers experiencing isolation. The project offers them an opportunity to meet others, begin new friendships and learn new skills in a supportive and friendly environment. The project runs a range of activities and courses as well as providing a creche and transport. Many mothers attending the group have learnt to speak English and have gone on to attend colleges of further education, take up voluntary work and obtain paid employment. Courses set up by Dhek Bhal in partnership with City of Bristol College, Barton Hill Settlement and Soundwell College are specifically designed to meet their needs.

"We run the courses for Dhek Bhal so that they are inclusive, informal and supportive. There is no pressure to do exams, but many do and do very well."

The group acts as a vital link, particularly for young mothers who would otherwise have little or no contact with the outside world. As with all Dhek Bhal's projects, friendship and mutual support are probably the most important benefit for many.

food & hygiene

crafts creation

qualifications

sewing

stain glass cutting

first aid

parenting

IT training



"The mothers that come to us with post natal depression all recover. This project really works for them."

"I always wanted to do a computer course, and now I can teach my kids"

Quality • User Empowerment

සෞඛ්‍ය ආරක්ෂණ ජූලි 2002

MON	TUES	WED	THURS	FRI	SAT	SUN
1	2	3	4	5	6	7
				RATHAYATRA	ASALA	
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

ජූලි 1 සඳුදා 2 සඳුදා 3 සඳුදා 4 සඳුදා 5 සඳුදා 6 සඳුදා 7 සඳුදා 8 සඳුදා 9 සඳුදා 10 සඳුදා 11 සඳුදා 12 සඳුදා 13 සඳුදා 14 සඳුදා 15 සඳුදා 16 සඳුදා 17 සඳුදා 18 සඳුදා 19 සඳුදා 20 සඳුදා 21 සඳුදා 22 සඳුදා 23 සඳුදා 24 සඳුදා 25 සඳුදා 26 සඳුදා 27 සඳුදා 28 සඳුදා 29 සඳුදා 30 සඳුදා 31 සඳුදා



Flexibility • Choice •



1

1. *Chlorophyll a* (Chl *a*)

परी

Carers Project

Bristol and South Gloucestershire

The burden on Carers can be enormous. Many suffer tremendous strain, isolation and ill health as a result of their long term responsibilities for others. Dhek Bhal has recognised this and responded with a new service.

"I moved to the area 2 years ago and have no family in Bristol. I am 74 and a carer for my husband, now 78. Dhek Bhal have increased my sitting hours and I can now visit the day centre. It gives me a chance to talk to someone and allows me to get things off my mind."



The Carers Project began in September 2000. This year the project's achievements include the launch of a new Carers Support Group, carers holidays to the Isle of White and Newquay, a trip to the Millennium Dome, a carers health and relaxation day and courses in aromatherapy and quilting.

Much of the work is carried out in partnership with other organisations such as the Black Carers Project, Princes Royal Trust, Chinese Women's Group and Crossroads.

Just as important as the activities however is the direct one to one support the Carer Support Worker can now offer to Carers. She has assisted more than 70 carers in the year with benefits and visa applications, disabled parking bays and gaining access to health and social services.



Quality • User Empowerment

SEPT 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

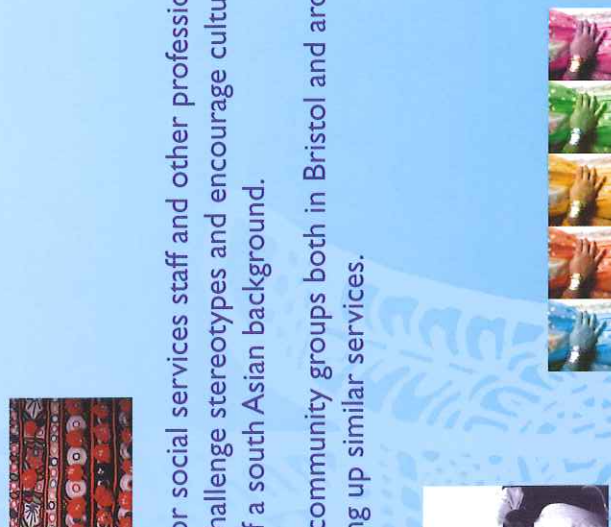
MON	TUES	WED	THURS	FRI	SAT	SUN
						1
2	3	4	5	6	7	8
	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Advice Information Advocacy Training

Quite apart from the many services and projects run by Dhek Bhal, the team provide a wide variety of advice and information to individuals and organisations. The staff are highly skilled, able to translate into 6 of the main South Asian languages and offer advice on a wide variety of subjects. They also advocate on behalf of users, who find it difficult, due to language barriers, to communicate with other service providers.

Dhek Bhal has also provided cultural awareness training for social services staff and other professionals working with south Asian people. This training aims to challenge stereotypes and encourage cultural sensitivity when working with people of a south Asian background.

We regularly advise other organisations, researchers and community groups both in Bristol and around the UK on how to go about setting up similar services.



They also advocate on behalf of users, who find it difficult, due to language barriers, to communicate with other service providers.



We regularly advise other organisations, researchers and community groups both in Bristol and around the UK on how to go about setting up similar services.

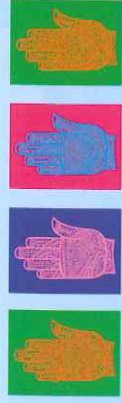


Quality • User Empowerment

MON	TUES	WED	THURS	FRI	SAT	SUN
	1	2	3	4	5	6
NAVARATRI/DURGA PUJA/DUSSERAH (7 – 16)		THE PROPHET'S NIGHT JOURNEY TO JERUSALEM AND ASCENSION				INTERFAITH WEEK OF PRAYER FOR WORLD PEACE (13 – 20)
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			
						KATHINA DAY

Partnership

Dhek Bhal are committed to working in partnership with other organisations. These include those from the statutory and community sectors. Developing positive links with other service providers and organisations enables staff to refer people on, ensuring that they obtain the best care and advice that is available. We are increasingly working in partnership with other organisations, building on our mutual strengths and pooling resources.



This year we have organised a variety of joint events and training courses for our users, staff and volunteers. We believe that we can deliver a better service to vulnerable and disadvantaged people by working with our partners. We plan to strengthen our existing partnerships and to explore opportunities for joint funding bids in order to deliver new services in the future.

*Black Carers Project Bristol City Council Bristol Care & Repair Soundwell College City of Bristol College
Crossroads Chinese Womens Group Life long Learning Education Awaaz Utaoh Sikh Resource Centre KHASS
Humdard Well Women Asian Health and Counselling Project Pakistani Women's Group Alzheimer Society*



Bristol Care & Repair carry out repairs and renovations to older peoples homes

"Some older people are uncertain about having people coming into their homes that they don't know. Dhek Bhal are able to provide a link person who can introduce us and translate. This way we can gain access to more isolated older Asian people".

Quality • User Empowerment

🌙🕉️🌙 **NOVEMBER** 🌙🕉️🌙
2002

MON	TUES	WED	THURS	FRI	SAT	SUN
				ALL SAINT'S DAY	ALL SOULS DAY	
				1	2	3
4	5	6	7	8	9	10
		RAMADAN (6 NOV - 5 DEC)				REMEMBRANCE SUNDAY
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	
					ST ANDREW'S DAY	
						BIRTHDAY OF GURU NANAK MARTYRDOM OF GURU TEGH BAHADUR

১৭৭৭ কইচৱাৰ লুইস নভেম্বৰ ২০০২ নভেম্বৰ ১৭৭৭

সংস্করণ ২ম খণ্ড ডিসেম্বর ১৯৫৫ খ্রিস্টাব্দ ১২ম খণ্ড ডিসেম্বর ১৯৫৫ খ্রিস্টাব্দ

Financial Summary

Statement of Financial Activities for period ended 31st March 2001

	Unrestricted Fund	Restricted Fund	Expendable Endowment Fund	Total Funds 2001	Total Funds 2000
	£	£	£	£	£
Income Resources					
Total Grants	-	193,935	2,465	196,400	127,296
Cafe Sales	-	964	-	964	729
Other Income/Fundraising	5,888	6,107	-	11,995	14,512
Bank Interest	2,056	-	-	2,056	690
Total Incoming Resources	7,944	201,006	2,465	211,415	143,227
Resources Expended					
Direct Charitable Expenditure	2,743	108,070	-	110,813	66,315
Fundraising & Publicity	30	2,368	-	2,398	1,294
Management & Administration of the Charity	3,861	69,668	-	73,529	49,894
Total Resources Expended	6,634	180,106	-	186,740	117,503
Net Incoming/(Outgoing) Resources before Transfers	1,310	20,900	2,465	24,675	25,724
Transfer between Funds	-	638	(638)	-	-
Net Movement in Funds	1,310	21,538	1,827	24,675	25,724
Fund Balances at 31 March 2000	(1,777)	40,271	6,824	45,318	19,954
Fund Balances at 31 March 2001	£(467)	£61,809	£8,651	£69,993	£45,318

Balance Sheet at 31st March 2001

	2001	2000
	£	£
Fixed Assets		
Tangible	4,988	2,727
Current Assets		
Debtors	1,384	1,652
Cash at Bank and in Hand	86,155	58,463
	87,538	60,115
Creditors: (amounts falling due within one year)	(22,534)	(17,524)
Net Current Assets	65,005	42,591
Total assets less current liabilities	69,993	45,318
Creditors: (amounts falling due after one year)	-	-
	69,993	45,318
Funds		
Unrestricted Fund	(467)	(1,777)
Restricted Fund	61,809	40,271
Expendable Endowment Fund	8,651	6,824
	£69,993	£45,318

Statement by the Trustees

These accounts are a summary of information extracted from Dhek Bhal's financial statements which were approved by the trustees on 25th July 2001. These summarised accounts may not contain sufficient information to allow for a full understanding of the financial affairs of the charity. For further information, the full accounts, the Accountants' Report on those accounts and the Trustees Annual Report should be consulted. Copies of these can be obtained from Dhek Bhal on request.

Fayyaz Malik
Mrs Faiza Malik, Trustee
25th July 2001

J.P. Bhal
Mrs Jatindar Poitwal, Trustee